

Issue 73 – October 2014

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Cruise Ship season - Hobart

The first arrival of the new Cruise Ship season will be docking at Macquarie Wharf No 3 on Tuesday 28th October, at around 6.00am. The *Oosterdam* will be the first of over 40 Cruise Ship visits to Hobart in the coming months through to mid-May 2015 - carrying an average passenger load of around 2000 visitors per ship.

A full list of scheduled Cruise Ship arrivals can be found at:

http://www.tasports.com.au/port_services/arrivalscruise.html

TasPorts has allocated designated parking spaces and collection points for taxis, buses and pre-booked tour vehicles close to the entrance of the Macquarie Wharf 2 Cruise Ship Terminal.

Instead of the single taxi rank used in previous years, there will now be three separate taxi-specific areas outside the Macquarie Wharf 2 Cruise Ship Terminal. These will comprise:

- a) Two spaces immediately outside the Terminal for passenger pick-ups;
- b) Four spaces opposite the Port Tower Building, acting as a holding area (or 'feeder rank') for taxis waiting for spaces to become available at (a); and
- c) One space located at the front of the tour coach loading area for use only by Wheelchair Accessible Taxis (WATs) undertaking pre-booked pick-ups.

A map of these areas is attached to this newsletter.

As occurred last year, the Transport Commission has issued a temporary exemption to enable only specifically authorised Restricted Hire Vehicle (RHV) and Luxury Hire Car (LHC) operators to offer and accept walk-up bookings from Cruise Ship passengers. From mid-November 2014 to Mid-February 2015 the area in which this activity will be permitted will be situated in the on-street parking spaces at the corner of the Art School building diagonally opposite the Cruise Ship Terminal.

For Cruise ship visits at other times, the authorised area will be located further down Hunter Street, adjacent to the intersection of Hunter Street and Franklin Wharf.

These areas will provide space for approximately six vehicles.

Destination Southern Tasmania will issue permits and manage entry to these areas for the duration of the cruise ship season.

LHCs and RHVs will not be authorised to offer or accept walk-up bookings at any other site or in any other circumstance in the Terminal precincts.

Please note that this exemption is not available to *any* RHV or LHC operators, but only those that have been assessed as suitable by Destination Southern Tasmania (DST) and have paid the mandatory fees. DST has advised that, at this stage, a total of only 6 tour operators have received these permits. All of these are licenced RHV operators.

Department of State Growth Transport Inspectors will again be present in the Wharf area during the Cruise Ship season to monitor, educate and assist Passenger Transport Service operators. This effort aims to ensure that transport operations in and around the Wharf precinct are orderly and that all Cruise Ship passengers enjoy their brief stay in Hobart.

Taxi operators who wish to pursue the opportunity of operating tour services of the kind authorised by the Commission, may apply for an RHV licence in respect to their taxi. However, they must also obtain approval from DST and pay the associated charges to reserve a parking space in the designated area.

Final authority over access to the Hunter Street LHC/RHV parking areas lies with TasPorts and DST, not the Transport Commission or the Department of State Growth. DST may impose other conditions of entry to these areas as part of their commercial operation. More details are available from Destination Southern Tasmania on (Tel) 03 6223 5650.

Previous Newsletters

These may be viewed on the Department of State Growth website, at the following link;

http://www.transport.tas.gov.au/passenger/taxi/newsletter_taxi_hire_car

This newsletter is sent to all radio networks and taxi fleet managers, who will make copies available on request. Please make the Newsletter available to drivers.

NOTE: The Department of State Growth issues this Newsletter to operators by email ONLY, as it is easier, cheaper and quicker to do so. If you change your email address, please advise Phil or Alan as under.

Department of State Growth Contacts

Vehicle Operations Branch

Danny Johnson, Manager, 6166 3268



Transport Operator Accreditation

Phil Harvey - 6166 3267

Alan Kearsley - 6166 3269

Operators should note that queries on all general operational and housekeeping matters should be directed to;

E-mail: operator.accreditation@stategrowth.tas.gov.au

Vehicle Standards and vehicle technical matters;

6166 3261 or 6166 3263

Driver licence and ancillary certificate queries;

6166 4895

Regional Managers – Transport Compliance

South – Mark Kramer – 6166 3168

North – Pat Quarrell– 6777 1937

North-West – Harry Marshall – 6477 7067

Map – Taxi and Luxury Hire Car (LHC)/Restricted Hire Vehicle (RHV) Arrangements – Macquarie Wharf 2 Cruise Ship Terminal 2014/15

