

## GUIDELINES FOR AGE PENSION AIR TRAVEL CONCESSION FOR PEOPLE LIVING ON BASS STRAIT ISLANDS

### 1. WHAT IS THE AGE PENSION AIR TRAVEL CONCESSION?

It is a 50% concession of the full return adult airfare for age pensioners living on King Island, Flinders Island or any other Bass Strait Island.

The concession is available as a reimbursement of 50% of the airfare of one trip per financial year originating from the age pensioner's home on a Bass Strait Island to Northern Tasmania and return.

### 2. HOW DO I APPLY FOR THE AIR TRAVEL CONCESSION?

1. Buy your air ticket and complete both the outward and return legs of your trip.
2. After completion of your return trip, take this application to your local *Service Tasmania* shop together with:
  - your Centrelink issued concession card endorsed "Age" for Age Pension, **or**
  - your Department of Veterans Affairs (DVA) issued concession card **and** proof that you are aged 65 years or over, **and**
  - your used return air tickets with printed ticket prices included, **and**
  - your driver's licence bearing your current address on a Bass Strait Island **or** other proof of residence, such as a utility bill.
3. Give your concession card and proof of age (if required), airline ticket, proof of address and the completed application form to the *Service Tasmania* Officer.
4. The *Service Tasmania* Officer will make a copy of your documents and application form, and check that your application is completed. You will be given a copy of your application form and air ticket for your records. Please keep these until you have received your reimbursement. Your original application and air ticket along with copies of your other documents will then be sent to the Department of State Growth for processing.

### 3. HOW DO I RECEIVE MY REBATE?

Once your application has been processed, the Department of State Growth will mail a cheque to you at the address shown on your application form, or deposit the reimbursement into your bank account if you provide your account details.

### 4. HOW OFTEN CAN I CLAIM THE AIR TRAVEL CONCESSION?

So long as you are eligible, you can claim reimbursement of 50% of the cost of one return trip each financial year. The financial year runs from 1<sup>st</sup> July to 30<sup>th</sup> June.

### 5. CAN MY SPOUSE/PARTNER OR CHILDREN CLAIM THE AIR TRAVEL CONCESSION BECAUSE OF MY ELIGIBILITY?

No. Only people who hold an Age Pensioner Concession Card are entitled to the air travel concession. However, if your spouse/partner does not receive an Age Pension and they think they are entitled to one, they should contact Centrelink or DVA. Your children are not entitled to claim travel concessions with your pensioner concession card. If your children go to school off the island they may be entitled to a Conveyance Allowance. If you wish to find out more about this, please contact Passenger Transport on (03) 6166 3350.

### 6. WHO DO I CONTACT FOR ENQUIRIES?

If you would like to know more about receiving your air travel rebate or if you wish to apply for approval to use another airline, please contact Passenger Transport on (03) 6166 3350.

## APPLICATION FOR AGE PENSION AIR TRAVEL CONCESSION

<b>Service Tasmania Use Only</b>	Signature of Service Tasmania Officer  Date	Service Tasmania Stamp	Application form completed and copied	Original to DEPT
			Airline tickets copied	
			Concession card copied	Copy to DEPT
			Proof of age copied (if DVA card used)	
			Proof of residency copied	

**Please read the attached guidelines before completing this form.**

### ELIGIBILITY REQUIREMENTS (Take these items with you when you lodge application at a *Service Tasmania* shop)

- A current Pensioner Concession Card (endorsed Age for Age Pension) issued by Centrelink, **or**
- A Pensioner Concession Card issued by Department of Veterans Affairs (DVA) **and** acceptable proof that you were aged 65 years or older on the day of the outward flight to Northern Tasmania.
- Your used return air tickets (must include ticket price).
- Proof of residency on a Bass Strait Island in the form of a Driver's Licence or utility bill in your name.

### APPLICANT DETAILS (Details of pension concession cardholder. Please use BLOCK LETTERS)

Title (Mr, Mrs, Miss, Ms)	Family Name	Given Name/s
Postal Address		
Suburb/Town		Postcode
Telephone Number		Date of Birth
Pension Type		
Pension Concession Card Number		Pension Concession Card Expiry Date

### TRAVEL AND REIMBURSEMENT DETAILS

Outward Trip Date	Travel From	Travel To	Airline
Return Trip Date	Travel From	Travel To	Airline
Airline Ticket Number (copy of ticket attached)	Total Ticketed Fare Paid	Preferred Reimbursement Method	
	\$	Direct deposit	or Cheque
Account Name (if direct deposit is preferred)	BSB number	Account number	

### Personal Information Protection Statement

You are providing personal information to the Department of State Growth, which will manage that information in accordance with the Personal Information Protection Act 2004.

The personal information collected here will be used by the Department for the purpose of assessing eligibility and managing the application for assistance under the Age Pension Air Travel Concession program.

Failure to provide this information may result in your application not being able to be processed or records not being properly maintained. The department may also use the information for related purposes, or disclose it to third parties in circumstances allowed for by law.

You have the right to access your personal information by request to the Department and you may be charged a fee for this service.

### DECLARATION

I declare that the information contained above is correct in every detail, and I authorise Officers of the Department of State Growth to conduct any checks deemed necessary to verify my eligibility for the Age Pension Air Travel Concession, and/or the authenticity of the application.

Signature of Applicant ..... Date .....

### SUBMITTING FORM

**Applicants** – Lodge completed form with supporting documents at a *Service Tasmania* Shop

**Service Tasmania Officers** – Send completed form and documentation to Passenger Transport in Bundle 14