

## APPLICATION FOR VISION IMPAIRED TRAVEL PASS GUIDELINES

PTS044-1GL

### PRIVACY STATEMENT

1. Personal information will be collected from you for the purpose of assessing your eligibility for the Vision Impaired Travel Pass, and will be used by DIER for assessing and managing the application in accordance with operational policy and guidelines governing the issue and use of the Vision Impaired Travel Pass.
2. Failure to provide this information may result in your application not being able to be processed.
3. Your personal information will be used for the primary purpose for which it is collected, and may be disclosed to contractors and agents of DIER, law enforcement agencies, courts and other organisations authorised to collect it.
4. Your basic personal information may be disclosed to other public sector bodies where necessary for the efficient storage and use of the information.
5. Personal information will be managed in accordance with the *Personal Information Protection Act 2004* and may be accessed by the individual to whom it relates on request to DIER. You may be charged a fee for this service.

### 1. What is a Vision Impaired Travel Pass?

The holder of a “Vision Impaired Travel Pass” and their authorised mobility instructor/carer are entitled to discounted travel on approved public transport services.

### 2. Who can get a Vision Impaired Travel Pass?

- A person deemed to be legally blind as defined by the Social Security Act 1991, **and**
- Holds a current Pensioner Concession Card endorsed for DSP Blind (Disability Support Pension), Aged Blind, or Department of Veterans Affairs Blind Pension.

### 3. Where can the Vision Impaired Travel Pass be used?

The Vision Impaired Travel Pass is accepted nationally, and may be used on public transport services (other than taxis) Australia wide. The concessions available may vary between the different States and Territories, so it is recommended that before visiting places outside of Tasmania, you should check the concessions available and the types of transport services on which they may be offered.

### 4. How long is the Vision Impaired Travel Pass issued for?

A Vision Impaired Travel Pass will be issued for a period of five years, after which an application will need to be submitted for a replacement pass.

### 5. How do I apply for a Vision Impaired Travel Pass?

By completing the attached application form and returning it with a photocopy of your Pensioner Concession Card, and a recent photograph to:

**Passenger Transport Services  
Department of Infrastructure, Energy & Resources  
GPO Box 1242  
HOBART TAS 7001**

The photograph you supply will be scanned and stored electronically, and will be returned to you by mail, or alternatively, a digital photograph may be taken by staff of Service Tasmania, and this will be sent to us electronically. A fee may be charged for this service.

## **6. Incomplete Applications**

Incomplete applications cannot be processed, and will be returned to the Applicant for completion.

## **7. Estimated processing time**

Processing time for an application is 10 working days from the date the completed application form is received.

## **8. Enquiries**

Further enquiries can be made:

- By telephoning Passenger Transport Services on (03) 6233 5193,
- By facsimile to Passenger Transport Services on (03) 6233 5377, or
- By email to [passenger.transport@dier.tas.gov.au](mailto:passenger.transport@dier.tas.gov.au)

## APPLICATION FOR VISION IMPAIRED TRAVEL PASS

PTS044-IF

### Section 1. Reason for applying (please tick one box only)

- Issue of a new pass
- Replacement of an expired pass
- Replacement of a lost, damaged or stolen pass

### Section 2. Applicant (person with visual impairment) information – Please note: if the Applicant is unable to personally complete this application and sign the Declaration at Section 4, their advocate should provide their contact details in Section 5 on the back of this form.

Title (eg, Mr, Mrs, Ms etc)	Family Name	Given Name(s)		
Postal Address		Suburb/Town/Locality	Postcode	
Daytime Telephone Number		Date of Birth		
				dd/mm/yyyy

### Section 3. Assessment Requirements

- You must hold a current: Centrelink Pensioner Concession Card endorsed for DSP Blind or Age Blind Pension, or a Department of Veterans Affairs (Blind) Pension.
- Please attach a COPY of your current Pensioner Concession Card to this application. Applications received without this will be returned. DO NOT send your original card. Remember, only a current Pensioner Concession Card will be accepted (refer to Section 2 of the guidelines).
- A recent photograph of the Applicant must be provided with this application at the time of lodgement, or alternatively, a digital photograph may be taken by staff of Service Tasmania, and this will be sent to this office electronically. A fee may be charged for this service.
- If you do not hold a Pensioner Concession Card with the DSP Blind or Age Blind endorsement, or a Department of Veterans Affairs (Blind) Pension, you may wish to discuss your eligibility with the Agency concerned.

**Section 4. Declaration by the person with the visual impairment**

I certify that the above information is correct. I authorise Officers of the Department of Infrastructure, Energy and Resources to conduct any checks deemed necessary to verify my eligibility with Centrelink or the Department of Veterans Affairs and/or the authenticity of my application.

Signature ..... Date .....  
(or signature of Applicant’s advocate named in Section 5 if the Applicant is unable to sign)

**Section 5. Advocate Details (if applicable)**

Title (eg, Mr, Mrs, Ms etc)	Family Name	Given Name(s)

Postal Address	Suburb/Town/Locality	Postcode

Daytime Telephone Number

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**When completed, please return this form to:**

**Passenger Transport Services Branch  
Department of Infrastructure, Energy and Resources  
GPO Box 1242  
HOBART TAS 7001**

**Email: [passenger.transport@dier.tas.gov.au](mailto:passenger.transport@dier.tas.gov.au)**

**Enquiries: telephone: (03) 6233 5193, facsimile: (03) 6233 5377**

**Office Use Only**

**Application Approved**

**Refused**

Comments:

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 .....

Assessment Officer: .....