# Information

This form is for students who have been approved for free travel or a free transfer on a student fare paying service (other than Metro or Tassielink) and the bus pass is lost/ stolen, not working (Merseylink only), the students trip details have changed or eligibility has changed.

# Apply for a replacement card

**Online – fast track applications**

1. Go to www.transport.tas.gov.au 2. Select apply for a student bus pass online.

1. Select apply for a replacement student bus pass for free travel online.
2. Fill in the information requested.
3. Submit your application

## OR Submit a paper application

In person at any Service Tasmania shop - for your nearest location visit www.service.tas.gov.au

# 1. APPLICANT DETAILS

Title:

Family name:

Given name(s):

Residential address:

Suburb/Town:

Postcode:

Postal address (if not same as above):

Suburb/Town:

Postcode:

Mobile:

Daytime phone number:

Date of birth:

Email address:

Second home or boarding address:

Suburb/Town:

Postcode:

Have the applicant details changed from the original application?

No:

Yes:

Department of State Growth

Replacement student bus pass for free travel

application form

## Metro and/ or Tassielink free bus travel and fare paying bus travel

Students travelling on Metro and/ or Tassielink only, must apply directly to Metro for a replacement Student Greencard. Phone Metro on 132 201 or visit www.metrotas.com.au

## Fees

A replacement card costs $11 if the card has been lost, stolen or deliberately damaged. No fee applies where a card has been damaged through no fault of the owner, or there has been a change of trip details. The card must be returned to Service Tasmania.

## Temporary bus pass

Service Tasmania will issue a temporary pass when lodging this application form which can only be used on non-Metro bus travel. When applying online a tempoary pass can be printed.

The temporary pass is an endorsed receipt, allowing students to access free travel for four weeks until their replacement card arrives.

**Please ensure ALL relevant sections of this application are completed. If some details are not provided delays will occur and your application may be rejected.**

### Reminder

* If you travel on Metro and/or Tassielink only, apply for your replacement Student Greencard at Metro – phone 13 22 01.
* If you travel on Merseylink only, apply for your replacement **office use only**

Smart Card at Merseylink – phone 6427 7626.

**2. ABOUT THE CARD** Note \* If adding Metro or Tassielink trips to an existing card, please keep your card.

|  |  |
| --- | --- |
| Lost or stolen: Damaged: Not working: Change of trip details:  | Change of eligibility:  |

|  |  |
| --- | --- |
| Entered by:  |  |

|  |  |
| --- | --- |
| ID number:  |  |

# 3. DETAILS OF STUDENT

ENQUIRIES

Phone 1300 135 513 or email bus.passes@stategrowth.tas.gov.au

Signature of applicant (person named in Section 1)

Date dd/mm/yyyy

I declare that the information I have given is correct and I authorise officers of the Department of State Growth to conduct

any necessary checks to verify the information I have supplied.

If the above signature is not the person named in Section 1, please enter name and relationship to applicant.

Name

Relationship to applicant

Pass number:

Family name:

Given name(s):

Date of birth:

School/Campus:

Grade:

Travel details

If the student travels on more than one bus service in the AM or the PM, please list.

**office use only**

**Student**

From (suburb)

To (suburb)

Bus operator’s name eg. Redline, O’Driscoll, Metro

1

st am

2

nd am

1

st pm

2

nd pm

# 4. PERSONAL INFORMATION PROTECTION STATEMENT

You are providing personal information to the Department of State Growth, which will manage that information in accordance with the Personal Information Protection Act 2004. The personal information collected here will be used by the Department for the purpose of assessing eligibility for student concession travel program and for cross-checking eligibility for other travel assistance. Failure to provide this information may result in your application not being able to be processed or records not being properly maintained. The Department may also use the information for related purposes, or disclose it to third parties in circumstances allowed for by law. You have the right to access your personal information by request to the Department and you may be charged a fee for this service.

# 5. DECLARATION