

As a reminder, the Department will only accept NPC that shows the “disclosable records date” is less than 90 days old at the time you submit the NPC to the Department.

11. Let's torque

Tyre rolling diameter

There has been some confusion regarding measuring the rolling diameter of tyres. Rolling diameter is measured as a straight line from one side of the tread pattern to the other side e.g. from 3 o'clock to 9 o'clock.

Applied window tint

Last year saw an increase of interstate vehicles being failed for non-compliant window tint. This is due some states allowing a lower percentage reading than Tasmania. Windows with applied film less than that specified in both inspection manuals must be failed until rectified.

Manufactured seating

AIS Compliance Unit has received a number of calls from Service Tasmania outlets regarding VEs not completing manufactured seating on inspection reports. VEs are reminded that you must record both “manufactured seating” as well as “seating capacity” on all inspection reports.

12. Reminder

AIS Proprietors are reminded that they are responsible for and need to have their VEs sign the attached “AIS Information Bulletin” declaration signifying that they fully understand any new requirements or instructions in this bulletin. Sole Proprietors still need to sign off the declaration.

13. Questions

Contact details

If you have any comments or feedback on this issue or suggestions/information for future issues please

Let us know by emailing the editor, Russell Clark, at ais@stategrowth.tas.gov.au or telephone (03) 6166 3271.

More information and relevant forms can be found on the AIS website at <http://www.transport.tas.gov.au/vehicleinspections/ambris>

If you have any questions about this bulletin contact the AIS Compliance Unit on 6166 3271.

14. Phone Numbers

AIS Compliance Unit

Russell Clark – Assistant Manager AIS Compliance

6166 3271 (W)

0419 313 910 (M)

Karen Sames – AIS Officer

6166 3270 (W)

0419 378 174 (M)

Narelle Hill - AIS Support Officer

6166 3272 (W)

Refresher training bookings

6166 3272

Telephone Enquiry Service

1300 851 225

Defect notices

6166 3265

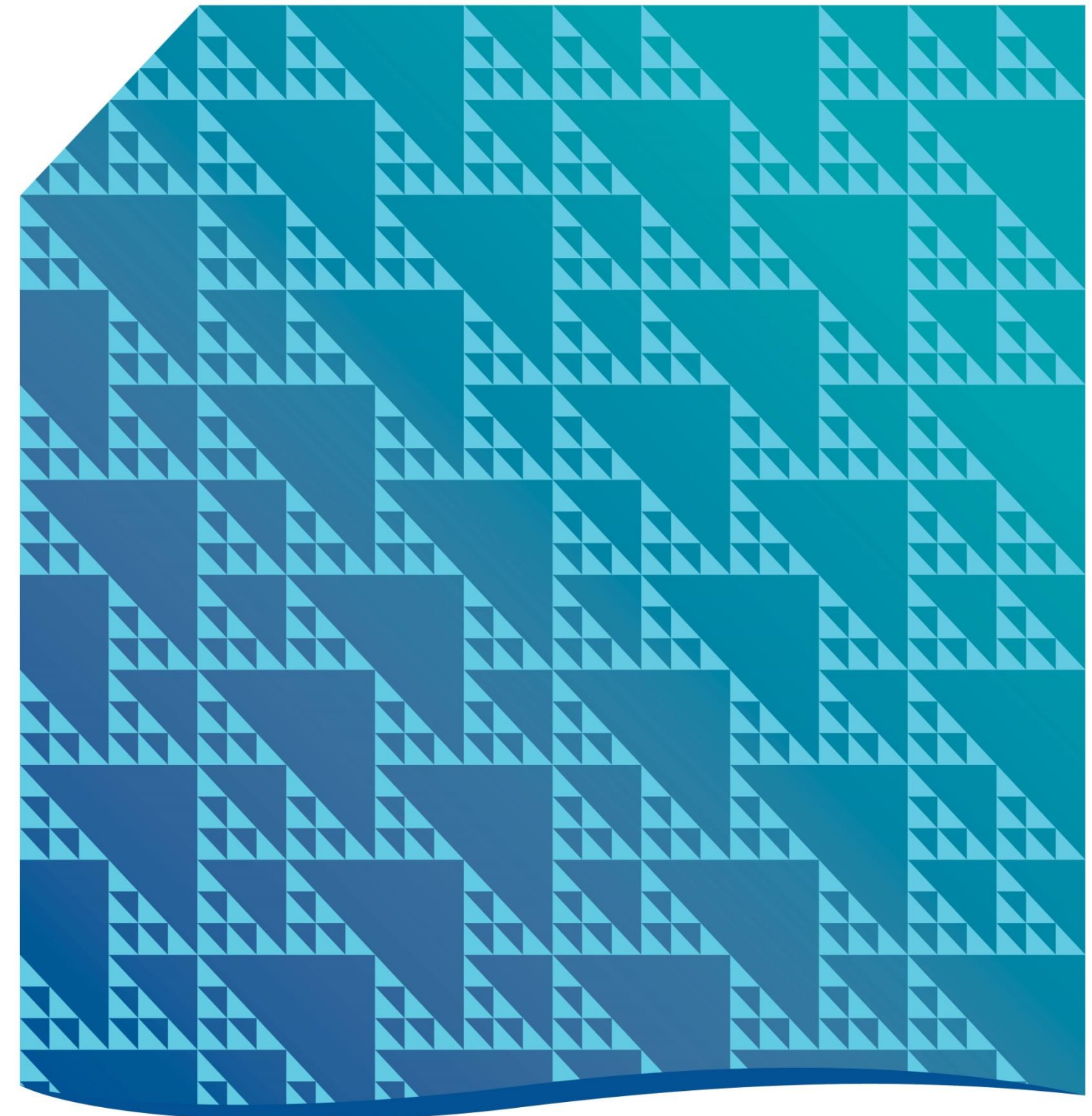
Tas TAFE

Quiz bookings

1300 362 175

Automotive Studies

6336 4228



Inside this information bulletin

1. Introduction
2. New look bulletin
3. Version 14 disk
4. AIS Investigations
5. Knowledge quiz
6. Refresher training
7. Vehicle specifications search site
8. Vehicle call ins
9. Accessing your disk
10. National Police Certificates
11. Let's torque
12. Reminder
13. Questions
14. Phone numbers

1. Introduction

Welcome to the seventeenth edition (issue 17) of the AIS Information Bulletin.

2. New look bulletin

The Vehicle Operations Branch is now within the Department of State Growth. With the move into a new Agency there is now a new look to this Information Bulletin.

With the recent name change to the Department of State Growth we now have a new email address ais@stategrowth.tas.gov.au

This applies across the board for all email addresses associated with the new Department. AISs are reminded to, if you have not done so, to amend our email addresses as a matter of priority. Old email addresses are no longer recognised.

3. Version 14 disk

Enclosed with this Information Bulletin is the version 14 (sorry there is no version 13) AIS disk for Proprietors to distribute to their Vehicle Examiners (VEs). Please destroy your version 12 disk/s on receipt of the new disk/s.

Amendments to the manuals include:

LVIM

- Section 4 -SRS fault identification
- Section 5 -Wheel track measurements on 4WDs
- Section 6 - Dangerous protrusions interior of vehicles
- Appendix D -Suspension modifications and lift kit changes

HVIM

- Appendix E – Rear marker plates

LVAISPM

- Chapter 2 – Order forms
- Chapter 4 – Fit and proper person
 - National police certificates
- Chapter 5 – Fee changes
- Chapter 7 – Sanction changes

HVAISPM

- Changes detailed above in LVAISPM

NHVAISPM

- Changes detailed above in LVAISPM

You are reminded to make yourself familiar with the amendments in the manuals and AIS forms.

4. AIS investigations

Investigations for 2014 are down compared to recent years. Results of investigations were:-

- An AIS/VE in the North West cancelled for sub-standard inspections.
- A VE in the North West cancelled for a sub-standard inspection.
- A VE in the South suspended for 1 month for a sub-standard inspection.
- A VE in the South suspended for 12 months for a sub-standard inspection.

5. Knowledge quiz

In February 2015 a new knowledge quiz for VEs will be introduced. TasTAFE has a new electronic quiz format called "Moodle". The new quiz is similar in layout as the old webCT quiz and VEs should be able to adapt quickly to the new quiz.

With the new quiz there is a time limit of 3 hours in which it is expected a VE can successfully complete the quiz in this time period. VEs are still given 3 attempts to sit the quiz. Failure to achieve this will mean VEs will be placed on hold and required to attend a refresher training course before re-sitting the quiz.

A new feature has been included in the quiz allows VEs to provide feedback on the quiz. This short survey helps us to continually improve the course.

Unfortunately with the changes to the quiz has seen the need to increase the enrolment fee from \$50.00 to \$60.00. Included in this Information Bulletin is the user handbook to sit the quiz that is also included in your disk.

6. Refresher training

The refresher training courses which remain free of charge will continue in 2015. Topics covered will centre on the new quiz.

Courses will be held in Hobart, Launceston, Devonport and Burnie on a monthly basis and in remote areas during the year. Should the demand increase, additional courses will be programed in respective regions. Enclosed in this information bulletin are timings/locations etc. for 2015. You are required to book-in for training by completing the "refresher training booking" form on your disk or by phoning AIS Compliance Unit on 6166 3272.

Proprietors/VEs are strongly urged to attend the training courses.

7. Vehicle specifications search site

A decision has been made to include the NSW's Vehicle Descriptor (RVD) on line site to retrieve data on light vehicles which is similar to the current RVCS site that VEs have used over recent years. Included in this bulletin is the user handbook to access the NSW RVD site.

The new site is more user friendly than the RVCS site and will be used in the new knowledge quiz.

The link to the new site is:-

<http://myrta.com/rvd/searchRVD.do>

8. Vehicle call-ins

If Vehicle Operations Branch receives a complaint regarding the un-roadworthiness of a vehicle, the RMV has the power to write to the registered operator of the vehicle requesting that they have the vehicle inspected at an AIS. In the event that the vehicle is not presented for inspection the vehicle registration may be cancelled.

It is not possible to advise complainants of the outcome of the inspection, however all vehicle call-in complaints are actioned.

VEs wishing to make a complaint must supply their name, address, phone number, registration number, type of defect, date, time and location the vehicle was seen. The complainant's details will be kept confidential. Complaints can be directed to AIS Compliance Unit on 6166 3271.

9. Accessing your disk

Having trouble reading manuals from your disk?

Windows 7 and 8 have made changes with regards to internet explorer (they have newer versions built in compared to XP), the problem is with the latest version of internet explorer and adobe reader. Until either Microsoft or adobe provides a fix I have been advised that you would be best to load the manuals to your hard disc. If you have any issues it is recommended that you speak to your service provider.

10. National Police Certificates

You will recall that changes were made last year regarding National Police Certificates (NPC) requirements. Unfortunately AIS Compliance Unit has since received NPC from a number of VEs showing that their record date was greater than 90 days and could not be accepted.