

Information Bulletin

Issue 7 – April 2015

**Contact details**

If you have any comments or feedback on this issue or suggestions/information for future issues please

let us know by emailing the editor, Russell Clark, at ambris@stategrowth.tas.gov.au or telephone (03) 6166 3271.

More information and relevant forms can be found on the AIS website at

<http://www.transport.tas.gov.auvehicle> inspections/ambris

AMBRIS

Inside this information bulletin

1. Introduction
2. Version 7 disk
3. Changes to AIS Compliance Unit
4. Upcoming audits
5. Refresher training
6. Accessing your disk
7. Vehicle specifications search site
8. Repair diaries
9. Reminder
10. Questions
11. Phone numbers
12. Introduction

Welcome to the seventh edition (issue 7) of the AMBRIS Information Bulletin.

1. Version 7 disk

Enclosed with this information bulletin is the version 7 AMBRIS disk for Proprietors to distribute to their Motor Body Examiners (MBEs). Proprietors are reminded to destroy their version 6 disk/s on receipt of the new disk/s.

Amendments to the disk include:

Chapter 4

* Amendments to National Police Certificate requirements, in particular defining a ‘fit and proper person”
* Amendment to AMBRIS (Approved Inspection Station sign)

Chapter 11

* Amendments to mailing address for vehicle call ins.
1. Changes to AIS Compliance Unit

You will recall I advised you earlier this year of the demise of Vehicle Operations Branch which saw AIS Compliance Unit and Vehicle Standards relocating to Registration and Licensing Services Branch.

In January this year we saw the relocation of AIS Compliance Unit from Murray St Hobart to 76 Federal St North Hobart. This move has been beneficial to the unit now having access to a four post hoist and training facilities. The building also houses Transport Inspectors, Driving Assessment Officers and Transport Systems workgroup.

All AMBRISs would have received special bulletin 01-2015 advising of these changes which included our new mailing address and fax number change. All phone numbers remain the same.

1. Upcoming audits

Scheduled AMBRIS audits will be conducted during May and June 2015. You will recall in the last bulletin I advised MBEs of deficiencies highlighted during the last audit period. From this I would expect to see a marked improvement in the filling out of checklist books. MBEs identified not complying can expect to be sanctioned.

In addition your AMBRIS information bulletin folders and signed declarations by Proprietors and MBEs signifying that they have read and understood the bulletin will be audited. It is expected that all signed declarations are filed correctly in the rear of the folder

1. Refresher training

Refresher training will be held in the three respective regions in May. Bill Scully from TasTAFE will be in attendance to discuss relevant issues surrounding repairs to vehicles. Topics covered will include:-

* Repair techniques
* Use of manufacturers repair guidelines
* Repair diaries

Training will be from 6.00-8.00pm. Dates and venues will be confirmed shortly and emailed to all AMBRISs. Feel free to contact AIS Compliance Unit if you would like to have a specific topic addressed as part of the training?

1. Accessing your disk

Having trouble reading manuals from your disk with windows 7 or 8?

Changes to Windows 7 and 8 have been made with regards to internet explorer (they have newer versions built in compared to XP), the problem is with the latest version of internet explorer and adobe reader. Until either Microsoft or adobe provides a fix, I have been advised that you would be best to load the manuals to your hard drive. If you have any issues it is recommended that you speak to your service provider.

1. Vehicle specifications search site

A decision has been made to include the New South Wales Road Vehicle Descriptor (RVD) on line site to retrieve data on light vehicles, which is similar to the current RVCS site that MBEs have access to.

The new site is more user friendly than the RVCS site. The user handbook detailing how to access the site is located on your disk under “Vehicle specification search site handbook”.

The link to the new site is:-

<http://myrta.com/rvd/searchRVD.do>

1. Repair diaries

Unfortunately recent audits of repair diaries have seen a steady decline in the quality of information on repairs in diaries presented to Transport Inspectors. Deficiencies identified include:-

* Photos of repairs undertaken and description of photo
* Lack of detail to repairs undertaken
* Invoices for purchase of parts and material

I can appreciate and sympathize with MBEs that it can be difficult to inspect a vehicle that has been repaired and painted. However MBEs must be satisfied that the repairs have been undertaken that meets manufacturer’s guidelines or, to best industry practices. The only way this can happen is where a diary is presented demonstrating that this has occurred, or you have inspected the vehicle during the course of repairs.

I cannot, and will not accept an argument from repairers that they were not aware of the need to provide a diary. There is sufficient information available on the website, Service Tasmania outlets and auction houses advising them of these requirements.

From this I can only emphasise the need for MBEs to use the diary as a means of being satisfied that repairs have been carried out to an acceptable standard. If this is not the case fail the vehicle until you can be satisfied.

1. Reminder

AMBRIS Proprietors are reminded that they are responsible for and need to have their MBEs sign the attached “AMBRIS information bulletin” declaration signifying that they fully understand any new requirements or instructions in this bulletin. Sole Proprietors still need to sign off the declaration.

1. Questions

If you have any questions about this bulletin contact the AIS Compliance Unit on 6166 3271.

1. Phone Numbers

AIS Compliance Unit

Russell Clark – Assistant Manager AIS Compliance

6166 3271 (W)

0419 313 910 (M)

Karen Sames – AIS Officer

6166 3270 (W)

0419 378 174 (M)

Rebekka Hunter - AIS Support Officer

6166 3272 (W)

Refresher training bookings

6166 3272

Telephone Enquiry Service

1300 851 225

Defect notices

6166 3265

Tas TAFE

Automotive Studies – North West

6421 5521

0419 378 174 (M)

Department of State Growth