



Greater Hobart Park and Ride Consultation and Feedback Findings Summary – March 2023

About the project

The Tasmanian Government is committed to developing site locations for three proposed park and ride facilities. Park and ride facilities provide people with more choices when considering travel into Hobart's CBD.

The three proposed sites for the park and ride facilities are:

1. Claremont Link Road, Claremont
2. Fenton Street, Midway Point
3. Pass Road, Rokeby.

It is estimated that the Greater Hobart region will grow by about 60,000 people by 2050. This population growth will increase the demand for transport, with an additional 32,000 trips to work per day anticipated.

Consultation summary

Community consultation on the concept designs for the three proposed park and ride facilities was open between Thursday, 30 June and Saturday, 30 July 2022. Members of the community were able to provide their feedback on the concept designs online by leaving comments and feedback on an interactive map, in person at a display venue in each of the local areas, by phone or by email.

The consultation opportunity was promoted on the Transport website, the RoadsTas Facebook page, through public notices in the Mercury newspaper and via a letter to residents in the suburbs closest to Claremont, Midway Point and Rokeby. Properties next to the sites were doorknocked before the letters were distributed.

The feedback received for each site detailing issues, ideas and concerns from the community and key stakeholders will help develop detailed designs.

Feedback summary

The Greater Hobart Park and Ride consultation resulted in 284 pieces of feedback through email, feedback forms, meetings, phone calls, SMS and through the online interactive map.

Feedback was also received on improving passenger experiences on public transport services which was provided to the Passenger Transport Branch of the Department of State Growth.

State Growth response to feedback

During the consultation the department heard the following:

What we heard	Department of State Growth response
<p>We received some support for park and ride facilities. There were 30 comments supporting park and ride facilities.</p>	<p>There is support for park and ride facilities and improved public transport to provide an alternative travel choice for commuters in growing suburbs.</p>
<p>Preferences for different locations for the park and ride facilities</p> <ul style="list-style-type: none"> - There were 25 comments on the location of the park and ride facilities. - Claremont: there were seven comments on this location, with some comments supporting the location and others suggesting alternative locations such as Brighton and Cambridge. - Midway Point: there were 11 comments that were not in support of the location. - Rokeby: there were seven comments on this location, two supporting the location and others highlighting concerns with the location, for example that it is hilly and prone to flooding. 	<p>Everyone's daily commute is different and we want to provide the people of Hobart with more options for commuting and using public transport.</p> <p>Commuters and passenger transport users may use a bus for part or all of their journey.</p> <p>We have proposed park and ride facilities in growing suburbs. These suburbs are between 13 kilometres (Claremont and Rokeby) to 21 kilometres (Midway Point) from Hobart's CBD.</p> <p>We received a small number of community comments suggesting we integrate park and ride facilities into places where people often go (such as shopping centres in Claremont and Rokeby).</p> <p>We also heard that Sorell was a suitable location for a park and ride facility. There is already an existing, Council-owned and operated park and ride facility on Station Lane in Sorell. The Midway Point park and ride facility intends to service residents in this area.</p> <p>To select locations, we assessed regions where commuters come from, Hobart's road network, its land uses and the existing bus network.</p> <p>The proposed park and ride facility locations are also close to existing bus routes and shared path networks.</p> <p>This does not preclude additional park and ride facilities being provided in the future to support modal shift and provide alternative travel choice for commuters in growing suburbs.</p>
<p>Concern about preventing anti-social behaviour, including installing CCTV, to ensure safety for cars and facility users</p> <ul style="list-style-type: none"> - There were 124 comments on anti-social behaviour, including 23 comments (18 per cent) about night-time anti-social behaviour and a desire for CCTV at park and ride facilities. - We also heard comments on personal, traffic/road and vehicle safety, including personal safety on buses. 	<p>We heard the community's feedback for installing CCTV at park and ride facilities and we are now investigating security options as part of the detailed design process.</p>

What we heard	Department of State Growth response
<p>Neighbourhood shared path connectivity</p> <ul style="list-style-type: none"> - We heard 36 comments about providing connecting footpaths from neighbouring streets, existing congestion, existing road conditions, intersections, pedestrian crossings, the location of bus stops, residential street traffic, and the need for traffic treatments such as bollards, fencing and No Through Road signage (at Midway Point). 	<p>We heard the community's concerns about providing safe shared path connections to and from park and ride facilities.</p> <p>We also heard that path types and their locations need to be accessible for a variety of users.</p> <p>As part of future planning applications to councils, we will complete traffic impact assessments specific to site locations. These assessments aim to predict the impact that a development is likely to have on the operation of the surrounding road network.</p> <p>We will investigate and support active transport connections to and from the park and ride facilities where possible to align with the successful operation of the facilities.</p>
<p>Road safety and traffic congestion around facilities</p> <ul style="list-style-type: none"> - We heard 57 comments about safety concerns entering and exiting the park and ride facilities. 	<p>We heard the community's concerns about ensuring the safety and efficiency of entering and exiting the park and ride facilities.</p> <p>In particular, we heard concerns about the intersection treatment on Claremont Link Road (Claremont), and the current conditions on Pass Road (Rokeby).</p> <p>As part of future planning applications to councils, we will complete traffic impact assessments specific to site locations. These assessments aim to predict the impact that a development is likely to have on the operation of the surrounding road network.</p> <p>We will investigate and support active transport connections to and from the park and ride facilities where possible to align with the successful operation of the facilities.</p>
<p>Impacts on neighbouring residential properties</p> <ul style="list-style-type: none"> - We heard 66 concerns from neighbouring property owners about the impacts of the proposed park and ride facilities. These concerns included: anti-social behaviour, bird habitats, the construction timeframe, drainage, fencing, graffiti, lighting, noise, pollution, privacy, property devaluation, safety of children and pets, speed limits, street parking, theft, tree removal and visual impact. 	<p>We heard concerns from residents next to park and ride facilities.</p> <p>We will consult further with neighbouring residents as we develop the detailed designs for the facilities and work with them to further discuss and address their concerns.</p>
<p>Facility landscaping and broader use</p> <ul style="list-style-type: none"> - We heard 16 comments about the design of the park and ride 	<p>We want to provide park and ride facilities that are inviting places for passengers to wait for their bus.</p> <p>Landscaping plans for the Midway Point facility are underway.</p>

What we heard	Department of State Growth response
<p>facilities to ensure that they are inviting places for passengers to use.</p>	<p>We will work with landscape architects to provide suitable plans for landscaping the Claremont and Rokeby facilities.</p> <p>We also received requests from the Rokeby community to include solar panel roof tops, community artwork, and a dog and nature play area. At this time, these suggestions are out of scope for this project, but have noted them for consideration where appropriate in any future planning or discussions with councils.</p>
<p>Supporting cyclists (including e-options), and e-scooter users.</p> <ul style="list-style-type: none"> - There were 60 comments about making improvements to support cyclists using the park and ride facilities, including access to the facilities and bicycle storage. 	<p>We are reviewing feedback improvements to support cyclists, including shared paths and cyclist crossing locations connecting to and within the park and ride facilities to include in the detailed designs.</p> <p>We also received feedback that bicycle storage needs to be indoors, covered and secured (with card access and CCTV). We are working with relevant organisations to identify appropriate and suitable bicycle storage.</p>
<p>Public transport to support park and ride facilities</p> <ul style="list-style-type: none"> - We heard 106 suggestions from the community on improving public transport to support commuters using park and ride facilities. - These included timetables that better suit shift workers, a preference for Metro to service the Midway Point area, accessible passenger seating, affordable pricing with a variety of payment methods, electric buses, express services, larger bus shelters, routes for connecting to nearby suburbs and River Derwent ferry services, smaller and more frequent buses and free Wi-Fi at bus shelters. 	<p>The park and ride locations for Claremont, Midway Point and Rokeby were carefully selected as they are close to existing bus routes. These bus routes will either be diverted closer to or into the park and ride facilities, and in some cases, passengers may need to walk a short distance from the park and ride facility to the nearest bus stop.</p> <p>We will also review timetables and make adjustments where required to better cater to passenger demand.</p> <p>To share feedback on passenger transport experiences the community can email ptfeedback@stategrowth.tas.gov.au</p>
<p>Facility maintenance and operation</p> <ul style="list-style-type: none"> - There were 7 comments about the maintenance of park and ride facilities and their hours of operation. 	<p>We are investigating facility maintenance and the operating model for all constructed and future park and ride facilities for Hobart.</p> <p>We will publish more information on these topics when it is available.</p>
<p>Play area and recreation space</p> <ul style="list-style-type: none"> - We heard 18 comments from the community about losing the 	<p>Sorell Council is working to identify a new, nearby play area and community greenspace location at Midway Point. The department will support Sorell Council where needed.</p>

What we heard	Department of State Growth response
<p>play area and recreation space at Fenton Street to provide a park and ride facility at Midway Point.</p>	<p>The Tasmanian Planning Commission recently endorsed rezoning the land for the Midway Point park and ride facility to 'Community Purpose'.</p> <p>We will submit a development application to Sorell Council for the Midway Point park and ride facility.</p>
<p>Supporting motorcycle and scooter users.</p> <ul style="list-style-type: none"> - We heard 1 comment about providing enough motorcycle and scooter parking spaces. 	<p>The park and ride facilities will at a minimum meet the Tasmanian Planning Scheme's requirements for providing motorcycle spaces.</p> <p>We will investigate the provision of motorcycle and scooter parking spaces as part of the detailed design phase to ensure and support active transport connections to and from the park and ride facilities where possible to align with the successful operation of the facilities.</p>
<p>Public transport in general</p> <ul style="list-style-type: none"> - There were 6 comments about planning carefully for Hobart's public transport options, including light rail and busway systems. 	<p>The department is working on a number of transport-related projects to keep Hobart moving and cater for our growing population. More information can be found on transport.tas.gov.au</p>

Next steps

We will now progress the detailed design for the Claremont and Rokeby facilities.

The detailed design for the Midway Point facility is near completion, and we will engage with Sorell Council prior to submitting a development application.

We will engage further with neighbouring residents close to the Claremont, Midway Point and Rokeby locations.

We are currently working on campaigns for promoting public transport and the park and ride facilities available in Greater Hobart.

Contact

If you have any questions, please contact our Stakeholder and Community Engagement Consultants Lorri Teepa on 0491 050 140 or Sarah Casey on 0467 040 234, or email parkandride@stategrowth.tas.gov.au

For more information on our projects, visit www.transport.tas.gov.au