

Vehicle call-in



What should I do if I observe a vehicle that may not be roadworthy or safe?

If you witness, or become aware of a vehicle you believe is un-roadworthy or not safe to be driven on the road, you can notify the Registrar of Motor Vehicles (the Registrar) by completing the [Notification of Defective Vehicle](#) form and emailing it to vehicle.callins@stategrowth.tas.gov.au. Further information and the form can be found at the following link https://www.transport.tas.gov.au/vehicles_and_vehicle_inspections/vehicle_inspections_and_certification/report_a_n_unroadworthy_vehicle

Why have I received a call-in notice on my vehicle?

If the Registrar receives notification that a vehicle may not be roadworthy, the Registrar may request a registered operator to present their vehicle for inspection at an AIS.

How do I remove a call-in on my vehicle?

Rectify/repair your vehicle and ensure the vehicle is of roadworthy condition. Produce the vehicle for a full roadworthiness inspection at an AIS and return the completed Vehicle Inspection Report (on the reverse of this letter) and the General Inspection Report (provided by the AIS) to Vehicle Safety within the timeframe indicated on the notice.

How much does an inspection cost?

The fee for the inspection will be determined by the AIS. A list of approved inspection stations can be found in the following link: www.transport.tas.gov.au/vehicles/vehicle_inspections/ais/ais_locations/ais_lightvehicles

I cannot have the vehicle inspected in the timeframe provided, can I request an extension?

If you are not able to provide a passed general inspection report within the time frame indicated in the notice, you can request an extension. Requests can be emailed to vehicle.callin@stategrowth.tas.gov.au

Alternatively, you may wish to cancel the vehicle's registration by returning the number plates to any Service Tasmania shop, this can only be done before the vehicles registration is administratively cancelled.

My vehicle has not been used recently, how has it been observed?

A Tasmanian registered vehicle can be witnessed or observed in person or by image, whether it be parked, driven or advertised.

Can I find out who 'called-in' my vehicle?

All notifications received are treated confidentially. The details of the person who completed the notification will not be disclosed.

My vehicle has been called in for non-compliant items, but I have certified modifications, am I still required to have the vehicle inspected?

If your vehicle has certified modifications you are still required to comply with directions of the call-in notice.

This is to satisfy the Registrar that the vehicle continues to be roadworthy and has no uncertified modifications.

I received a call-in notice on a vehicle I no longer own, what do I do?

Call-in notices are sent to the registered operator recorded in the motor registry system. If you are no longer the operator of the vehicle you are required to submit a notice of disposal.

If you have not submitted a disposal notice, you remain responsible for the vehicle.

For a copy of a disposal notice form and further information visit:

https://www.transport.tas.gov.au/registration/buying_selling_or_transferring