

Vision Impaired Travel Pass Information

Form ID: PT400-3 (08/21)

What is a Vision Impaired Travel Pass?

A Vision Impaired Travel Pass provides free travel on some public transport services to assist people who are vision impaired.

Free travel applies to the holder of a Vision Impaired Travel Pass, their guide dog and attendant.

Where can it be used?

In Tasmania:

A person with a Vision Impaired Travel Pass, their guide dog, and attendant, can travel for free on urban and non-urban bus services.

Check with other public transport service providers to see what concessions they may offer on their service.

In other states and territories:

If travelling interstate check the concessions available with the state or territory you are visiting and the types of transport services on which they may be offered.

Who can apply?

To be eligible for a Vision Impaired Travel Pass, you must be:

- a permanent resident of Tasmania, and
- meet the definition of 'permanent blindness' as defined in the Australian Government [Social Security Guide](#).

Evidence of eligibility must be included with your application.

What evidence do I need to prove my residential address?

Proof of residential address documents must be in your name and show your current residential address. Examples of acceptable evidence include:

- Tasmanian Government Personal Information Card,
- Australian Government Concession or Health Care Card,
- financial institution or utility account statement (cannot be more than 6 months old),
- council rate notice or lease or rental agreement (cannot be more than 6 months old).

For more information on acceptable evidence of residential address go to the Transport Services web page on [proving residential address](#).

What evidence do I need to prove my visual impairment?

Evidence of your visual impairment can be either:

- a copy of your current Age Pension or Disability Support Pension, received on the basis of blindness (endorsed with AGE BLIND or DSP BLIND), from Centrelink or the Department of Veterans' Affairs, or
- an assessment by an ophthalmologist as having one of the following:
 - » a visual acuity on the Snellen Scale less than 6/60 in both eyes whilst wearing the appropriate optical correction (i.e. glasses or contact lenses), or
 - » a field of vision constricted to 10 degrees of arc in the better eye, irrespective of corrected visual acuity, or
 - » a combination of visual defects resulting in the same visual impairment as that which occurs in the above two conditions.

How do I apply?

Complete an *Application for a Vision Impaired Travel Pass*:

1. Complete Part A - Applicant Information, and provide evidence of your Tasmanian residential address.
2. Provide evidence of your visual impairment in Part B by:
 - » providing a copy of your current concession card issued on the basis of blindness, **OR**
 - » having your ophthalmologist complete the Ophthalmologist Assessment and Details section.
3. Attach one colour photo of passport quality and size.
4. Submit your application by:
 - » **email** passenger.transport@stategrowth.tas.gov.au
 - » **in person** at any [Service Tasmania shop](#)
 - » **mail** Passenger Transport
GPO Box 1242
HOBART TAS 7001

We cannot process incomplete applications, including those without a suitable photo attached.

If you qualify for the Vision Impaired Travel Pass, you will be notified within ten business days.

How do I replace a lost, damaged or stolen pass?

If your Vision Impaired Travel Pass is lost, damaged or stolen, a replacement card can be requested by completing and submitting an *Application for a Vision Impaired Travel Pass*, and selecting the replacement option under Application Type.

Applications for a replacement card only require Part A - Applicant Information to be completed.

A replacement Vision Impaired Travel Pass will be issued with the same expiry date and photo as the one you are replacing.

If you are requiring a replacement of your Vision Impaired Travel Pass within close proximity of it expiring, you may prefer to complete an application for a new card by selecting the renewal option under Application Type. Renewal applications require proof of eligibility and a new photograph.

How do I renew my pass?

Your Vision Impaired Travel Pass lasts for five years.

When your Vision Impaired Travel Pass is coming up for expiry you will need to apply for a new one using the *Application for a Vision Impaired Travel Pass* and selecting the renewal option under Application Type.

The Department of State Growth do not send renewal reminders or automatically renew your pass.

An application for renewal will require proof of eligibility and a new photograph.

Who can I contact if I have any questions?

If you have any questions you can contact Passenger Transport by:

- **email** passenger.transport@stategrowth.tas.gov.au
- **phone** 1300 135 513

Vision Impaired Travel Pass Application

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Application Type

Select from the options below what type of application you would like to submit.

Select new if you have never held a Vision Impaired Travel Pass in Tasmania, select renewal if you are renewing your soon-to-expire pass, or select replacement if your current pass is lost, damaged or stolen.

If you are replacing your permit, only Part A - Applicant Information, is required to be completed.

New

Renewal

Replacement (complete Part A only)

Part A - Applicant Information

Evidence of your current residential address must be attached to this application.

Given names

Family name

Date of birth

Phone number

Email address

Residential address

Suburb or town

Postcode

Postal address

Suburb or town

Postcode

Part B - Evidence of Vision Impairment

Copy of Concession Card

If you receive the Age Pension or Disability Support Pension on the basis of blindness from Centrelink or the Department of Veterans' Affairs (concession card must be endorsed with AGE BLIND or DSP BLIND), attach a copy of your current concession card.

If you do not have either of these cards, or do not wish to provide a copy of your card, you can have your ophthalmologist complete the section below.

Ophthalmologist Assessment and Details

This section must be completed by an ophthalmologist.

Assessment Results

Visual Acuity when Corrected			Visual Field		Comments
Right	Left	Both	Right	Left	

Eligibility Criteria

Yes No

1. Does the applicant have a visual acuity on the Snellen Scale of less than 6/60 in both eyes whilst wearing the appropriate optical correction (i.e. glasses or contact lenses)?
2. Is the applicant's field of vision constricted to 10 degrees of arc in the better eye irrespective of corrected visual acuity?
3. Does the applicant's combination of visual defects result in the same degree of vision impairment as that which occurs in the above two criteria?
4. Is the condition permanent?

Assessor Details

Name

AHPRA number

Phone number

Email address

Business
address

Signature

Date

Part C - Photograph

Attach one colour photograph, of passport size and quality, using a paper clip only. The photograph must be no more than six months old.

Alternatively, you can have a digital photograph taken at a Service Tasmania shop and forwarded electronically to the Department of State Growth when you submit this application.

Your photo will be shown on your pass for identification and security purposes.

Submit Application

Submit your completed application by:

- **email** passenger.transport@stategrowth.tas.gov.au
- **in person** at any [Service Tasmania shop](#)
- **mail** Passenger Transport
 GPO Box 1242
 Hobart TAS 7001

Personal Information Protection Statement

You are providing personal information to the Department of State Growth, which will manage that information in accordance with the [Personal Information Protection Act 2004](#).

The personal information collected here will be used by the Department for the purpose of assessing initial and ongoing eligibility for the Vision Impaired Travel Pass Program. Failure to provide this information may result in your application not being able to be processed or records not being properly maintained.

The Department may also use the information for related purposes, or disclose it to third parties in circumstances allowed for by law. You have the right to ask the Department to give you access to the personal information you have provided. You may be charged a fee for this service.

ENQUIRIES

Email passenger.transport@stategrowth.tas.gov.au

Phone 1300 135 513