

# TRANSPORTER

## HAPPY EASTER!



As promised, the second instalment of the Transporter is here! We have reinstated the quarterly publication of the Transporter newsletter and we are looking to hear from operators for what you want to see included.

## SCHOOL TERMS

Just a reminder about key dates for the public schools in 2014. Student free days are not included in the below table and should be confirmed directly with schools. **Please note:** the Easter break falls between Term 1 and 2.

	Start	Finish
<b>TERM 1</b>	Wednesday 5 February	Thursday 17 April
<b>TERM 2</b>	Monday 5 May	Friday 4 July
<b>TERM 3</b>	Monday 21 July	Friday 26 September
<b>TERM 4</b>	Monday 13 October	Thursday 18 December

## TOP UP CLAIMING

Fare paying operators are still required to submit manual passenger figures. In accordance with the contract, these top-up claims must be submitted by the fifth working day of each month. Claims submitted after this time will not be processed until the following month. Please email your claim to

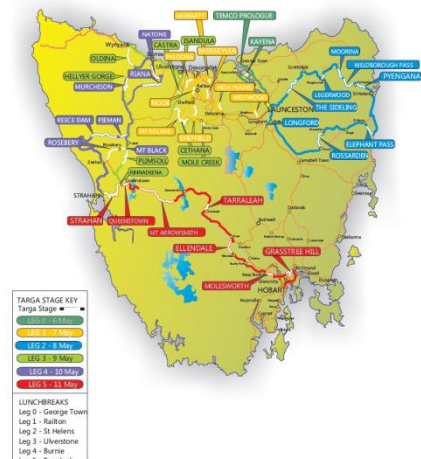
[ptscontracts@dier.tas.gov.au](mailto:ptscontracts@dier.tas.gov.au)

## TARGA TASMANIA 2014

Targa Tasmania kicks off from the 6-11 May, coinciding with the beginning of Term 2. With road closures and delays expected, operators are urged to check the map on the Targa website to see if any of their routes will be affected. If a school route will be impacted by the race, please contact relevant schools for alternative arrangements for the days affected. Don't forget to notify us of any changes also.

**Website:** <http://targa.com.au/tc/>

**Contact number:** 6221 8800



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## CAPITAL PAYMENT RATES

There has been no change in the top up capital payment rates for the first quarter of 2014, with interest rates holding steady. Free to the user rates remain unchanged also.

If you are looking at changing your bus, selling or buying a contract, or considering changes to your route please contact one of the contracts team to make sure you have all correct information and the correct new payment calculations to better inform your decision.

	Jan-14	Apr-14
Urban Fringe Student Only	1.48	1.48
Rural Fare Paying	1.48	1.48
Long Distance Student Only	1.48	1.48
Long Distance General Access	2.8	2.8
Urban Fringe General Access	2.8	2.8
Urban	0.83	0.83
Town	0.83	0.83

## GREENCARDS

The processing and distribution of Greencards so far in 2014 has been dramatically improved from the 2012-2013 school year, with the majority of passes issued within the estimated time frame. As the school year continues we expect the number of New/renewal applications to reduce, but the number of Replacement Greencards to increase.

All fare paying students can obtain a replacement Greencard from Metro for a fee of \$5.00. All free travel students (excluding Metro Travel) need to get a Replacement Greencard or Smart Card from Service Tasmania for a fee of \$11.00.

There are new posters available that outline where students can get a replacement Greencard from. For copies of this poster, please email your request to [ptscontracts@dier.tas.gov.au](mailto:ptscontracts@dier.tas.gov.au).

We also have clear Greencard holders available upon request. If you would like some, please email your request to [ptscontracts@dier.tas.gov.au](mailto:ptscontracts@dier.tas.gov.au).



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## 10 DAY COUNT

Attention Rural School bus operators! The 10 day count will be conducted in the second half of Term 2. The Contracts team will be in contact closer to the count with more information and requirements.

## COMMENTS

If you would like to participate in the newsletter, please email us at [ptscontacts@dier.tas.gov.au](mailto:ptscontacts@dier.tas.gov.au)

## STAFF CONTACT DETAILS

Just a reminder about the change of phone numbers::

MARTIN GRACE	Manager	6166 3332	<a href="mailto:martin.grace@dier.tas.gov.au">martin.grace@dier.tas.gov.au</a>
CRAIG ELLIOT	Contracts Manager (A/g)	6166 3343	<a href="mailto:craig.elliott@dier.tas.gov.au">craig.elliott@dier.tas.gov.au</a>
MANDY BROWN	Senior Contracts Admin	6166 3335	<a href="mailto:mandy.brown@dier.tas.gov.au">mandy.brown@dier.tas.gov.au</a>
KIM HARRIS	Contracts Admin	6166 3340	<a href="mailto:kim.harris@dier.tas.gov.au">kim.harris@dier.tas.gov.au</a>
LAUREN STEWART	Contracts Admin / Payments	6166 3336	<a href="mailto:lauren.stewart@dier.tas.gov.au">lauren.stewart@dier.tas.gov.au</a>
GEOFF REASON	Contracts Admin	6166 3341	<a href="mailto:geoff.reason@dier.tas.gov.au">geoff.reason@dier.tas.gov.au</a>
LISA CAIRNS	GREENCARD	6166 3333	<a href="mailto:lisa.cairns@dier.tas.gov.au">lisa.cairns@dier.tas.gov.au</a>
ANDY HALL	Contracts Admin / Payments	6166 3342	<a href="mailto:andrew.hall@dier.tas.gov.au">andrew.hall@dier.tas.gov.au</a>

## BACK PAYMENTS

You would have noticed your March payment contained a little extra. This was the result of the long awaited Bus Cost Model review and for some additional capital back payment.

The Bus Cost Model review yielded an additional 1 index point being added to the index. This is to cover additional administration hours and an IT allowance to enable the purchase or upgrade of a computer.

In conjunction with the Bus Cost Model review, a review of capital funding for urban fringe, rural, and long distance student services was conducted. This was to address the downward trend in values since July 2011 for buses used on these services. The good news is that the bus value used to calculate the per passenger capital rate now includes a refurbishment allowance. This has effectively added between 38 – 40 cents per passenger.

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## CARDS IN CIRCULATION



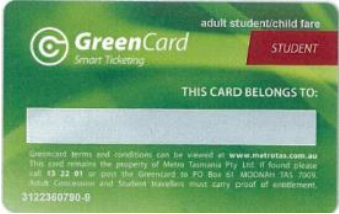



Below is a list of all current Greencards, Smart Cards and Transfer Passes in circulation that should be accepted. The corresponding comments identify the fare that is attached to each card type.

 <p>Metro Greencard 3064484861-3</p>	 <p>2015 Conditions of Travel and terms and conditions governing Greencard can be viewed at <a href="http://www.metrotas.com.au">www.metrotas.com.au</a>. This card remains the property of Metro Tasmania Pty Ltd. If found please phone the Metro Hotline 13 22 01 or post to PO Box 61, Moonah, TAS, 7009. Concession travellers must carry proof of entitlement.</p>	<p><b>Non-Metro Free Travel:</b> This Greencard has non-Metro Free travel attached to it until the end of 2015.</p>
 <p>Metro Greencard 3064484861-3</p>	 <p>2012 Conditions of Travel and terms and conditions governing Greencard can be viewed at <a href="http://www.metrotas.com.au">www.metrotas.com.au</a>. This card remains the property of Metro Tasmania Pty Ltd. If found please phone the Metro Hotline 13 22 01 or post to PO Box 61, Moonah, TAS, 7009. Concession travellers must carry proof of entitlement.</p>	<p><b>Fare Paying:</b> The free travel expired on this Greencard in 2012, but it can be used on any bus service to access the \$1 discount fare.</p>
 <p>Metro Greencard 3064484861-3</p>	 <p>Conditions of Travel and terms and conditions governing Greencard can be viewed at <a href="http://www.metrotas.com.au">www.metrotas.com.au</a>. This card remains the property of Metro Tasmania Pty Ltd. If found please phone the Metro Hotline 13 22 01 or post to PO Box 61, Moonah, TAS, 7009. Concession travellers must carry proof of entitlement.</p>	<p><b>Fare Paying:</b> This is a fare paying Greencard and attracts the \$1 discount fare.</p>
 <p>GreenCard Smart Ticketing</p>	 <p>GreenCard Smart Ticketing STUDENT THIS CARD BELONGS TO: GreenCard terms and conditions can be viewed at <a href="http://www.metrotas.com.au">www.metrotas.com.au</a>. This card remains the property of Metro Tasmania Pty Ltd. If found please call 13 22 01 or post the GreenCard to PO Box 61, MOONAH, TAS 7009. Adult concession and Student travellers must carry proof of entitlement. 3829581602-9</p>	<p><b>Fare Paying:</b> This is a fare paying Greencard and attracts the \$1 discount fare.</p>

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		<p><b>Fare Paying:</b> The free travel expired on this Greencard in 2013, but it can be used on any bus service to access the \$1 discount fare.</p>
		<p><b>Non-Metro Free Travel:</b> This Greencard has non-Metro Free travel attached to it until the end of 2015.</p>
		<p><b>Merseylink Free Travel:</b> This Smart Card has Free Travel on Merseylink until the end of 2017.</p>
		<p><b>Tassielink Free Travel:</b> This Smart Card has Free Travel on Tassielink until the end of 2017.</p>

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 <p><b>Student Bus Pass</b> TRANSFER PASS C2014-01234 STUDENT NAME SCHOOL NAME ORIGIN - DESTINATION - OPERATOR NAME <b>2017</b></p>	<p>This card remains the property of the Department of Infrastructure, Energy and Resources.</p> <p>This card is issued subject to withdrawal any time at the discretion of an Authorised Officer.</p> <p>For more information go to the transport website <a href="http://www.transport.tas.gov.au">www.transport.tas.gov.au</a></p> <p>If FOUND please return to:- GPO Box 1242 Hobart TAS 7001, or any Service Tasmania Shop.</p>	<p><b>PVC Transfer Pass:</b> The Trip listed on the PVC Transfer Pass is for Free Travel. Any other services used will attract the standard \$1 discount fare when a Greencard or Smart Card is used.</p>
		<p><b>Adult Student Greencard:</b> Attracts the \$1 discount student rate for students over the age of 18, who have been approved as a Special Circumstance Bus Pass.</p>
 	 <p>This card remains the property of the Department of Infrastructure, Energy and Resources.</p> <p>This card is issued subject to withdrawal any time at the discretion of an Authorised Officer.</p> <p>For more information go to the transport website <a href="http://www.transport.tas.gov.au">www.transport.tas.gov.au</a></p> <p>If FOUND please return to:- GPO Box 1242 Hobart TAS 7001, or any Service Tasmania Shop.</p>	<p><b>Adult Student Free Travel: A Free travel Student Greencard</b></p> <p><b>PLUS</b></p> <p>An Adult Student Bus Pass allows Adult Students to Travel for Free on non-Metro services.</p>